



ECOCARE

Wastewater Treatment Solutions
Caravan Park Operators

EcoCare Australia

1800 633 866

support@ecocare.com.au



"I introduced EcoCare into the system as recommended and within 8 weeks we had 80% improvement. Within 3 months the odour and blockages were completely gone, and I was telling all my mates in the trade about it. Many months later there was a 100% improvement in the system and we continue to use the product to maintain it five years later."

Rick Martin, Rainbow Pines Caravan Park

For over 20 years EcoCare has been saving Australian leisure and tourism businesses thousands on repairs, maintenance and pump outs by improving wastewater system performance.

After having travel restricted, it's more important than ever to provide a great experience for visitors who are holidaying for the first time in months. An important part of that experience is great facilities such as toilets, ablution blocks, kitchens and the wastewater systems that support them.

Don't get caught out as wastewater systems that haven't been used will underperform because they don't have sufficient bacteria to effectively digest waste. This is compounded by inexperienced users that don't know what they should or shouldn't put into their onboard toilets and transfer harmful chemicals and non-biodegradable waste into dump points. This reduces park wastewater systems' ability to breakdown waste, creating unwanted odours and incurring costly call outs and repairs for park operators.

EcoCare provides scientifically developed and proven wastewater products that ensure optimal efficiency and reduce costs by helping wastewater systems run maintenance free for longer.


Why operators choose EcoCare products

Too often we're called upon during high season to quickly fix a problem that needs some time to resolve. Meanwhile, guests are complaining, sharing their experiences in reviews and cancellations start trickling in. All of this could have been easily avoided with some simple preventative maintenance.

Maintaining your septic system is the single best way to protect your business from the real consequences of odours, blockages and system failure.

Waiting to start treatment when things go wrong is far more costly than following a regular maintenance plan.

By adopting one of our tailored treatment plans you'll rest easier knowing your septic system is ready for the busy season ahead.



"I have been using EcoCare Australia's products - since 1997 - which was when our Caravan Park opened and I am very happy with the results...I am very conscious of wanting to use an environmentally friendly product and it has been worth re-educating our cleaning staff so that our envirocycle runs well and the surrounding environment and staff are safe...I have been very grateful to the staff at EcoCare Australia for their service. They have provided literature to us to help educate our cleaning staff and given advice when problems have occurred..."

Ola Hobin, Bedford Gardens Caravan Park

EcoCare's wastewater treatment products are used by hundreds of leisure and tourism businesses across Australia to ensure customers have the best experience and operators are protected.



Highly-effective and environmentally-responsible

Scientifically-developed using natural ingredients, readily-biodegradable surfactants and biological stimulants, our products are highly-effective and work to keep your wastewater system in optimal conditions.

Completely non-toxic, non-hazardous and 100% biodegradable, EcoCare products are the safe and reliable solution to septic issues.



Cost-effective and long-lasting

Our products maintain the optimal conditions for your wastewater system, combating the poor practices of some park users and allowing waste to be broken down efficiently and consistently. This simple maintenance prevents unwanted odours, costly call outs and expensive repairs, creating long-lasting savings.



Fast-acting and simple to use

Application is as simple as pouring the recommended dosage into your toilets, basins or drains and our products go to work immediately. For hands-free maintenance, our Automated Dosing Systems deliver our products precisely and consistently.



Expert consultation and guidance

Our experienced wastewater consultants will take the time to understand your system, analyse any issues and recommend a customised solution - at no additional cost. We'll then follow up to make sure your system is working as it should and help you resolve any issues you may encounter.

Treatment Packages

Below are examples of treatment packages our customers use. These prices are only indicative, we will tailor a treatment package to suit your specific needs.

| System Restoration | Seasonal Loading | Annual Maintenance |
|---|--|--|
| <p>If your park's wastewater system needs a reboot to overcome issues or to return it to peak performance, we recommend the following products. These will replenish populations of healthy bacteria, remove any odours or blockages and restore your system to peak performance.</p> <p>For a caravan park that has 50 visitors during off-peak season we recommend the following:</p> <p>EcoCare Activator 20L</p> <p>EcoCare Enhancer Kit AB</p> | <p>If your wastewater system operates smoothly in general but experiences some odours or blockages during peak season, boosting your system's performance will ensure it operates without any issues. We can customise a seasonal loading plan according to your park's specifications.</p> <p>For a caravan park that has 300 visitors during peak season we recommend the following</p> <p>EcoCare Activator 100L</p> <p>EcoCare Enhancer Kit AB</p> | <p>Our complete odour, blockage and repair prevention plan is designed to cater to the needs of wastewater systems in caravan parks. The following product recommendations are based on 300 visitors, we can customise the maintenance recommendations to suit your needs.</p> <p>To ensure a park that has 300 visitors during peak season and 50 visitors during off-peak, we recommend the following:</p> <p>EcoCare Activator 200L</p> <p>EcoCare Culture AB 5L</p> <p>EcoCare Stabiliser 5kg</p> |
| <p>\$376.95 inc. GST</p> | <p>\$1,682.95 inc. GST</p> | <p>\$2,846.00 inc. GST</p> |

Customised Solutions

Get in touch with us

1800 633 866

support@ecocare.com.au

Protect your investment, your business, your staff and your customers with wastewater treatment you can depend on.

If you have a specific issue or need a tailored solution, get in touch with us for a complimentary diagnosis and consultation done over the phone.

We can create a customised solution to suit your needs and budget.

We've helped caravan parks across Australia maintain their wastewater systems performance and keep their customers and staff happy and safe.

Customers rely on us for our wastewater treatment expertise, our highly-effective products, and for the peace of mind our stellar service and ongoing customer support provide.



Free Consultation

Our team of wastewater consultants will diagnose your system and issue then recommend a custom solution at no extra cost. We then provide ongoing customer support to ensure your issues are resolved and your system is operating at peak performance.



Free Delivery

We deliver our products Australia-wide for free as long as your order is above \$75.



Ongoing Customer Support

We'll continue to provide support and advice when you need it to ensure that your issues are solved and they don't return.

Our expert consultants are available over the phone or by email to help you through any issues you might face.

Product range



Activator

Removes unpleasant odours and blockages, restoring natural balance to your septic, aerated system, trenches, drains and grease trap.

Eliminate Odours

Clear Blockages

Non-toxic and Biodegradable



Culture AB

Specially formulated to replenish beneficial bacteria and restore the natural biological settings necessary to improve system performance, odour control and waste breakdown in new and failing systems.

Restores and Repopulates

Eliminate Odours and Blockages

Non-toxic and Biodegradable



Culture GF

Specially formulated to digest any fat, oil and grease build up and restore the natural biological settings necessary to improve system performance, odour control and waste breakdown in new and failing systems.

Digests Fats, Oils, Greases

Eliminate Odours and Blockages

Non-toxic and Biodegradable

Product range



Automated Dosing System

Reliable, automated system to deliver the right dose at the right time.

Battery or mains power options available.

Convenient
Automated
Efficient



Urinal

Eliminate nasty urinal odours without the harsh chemicals which can damage your wastewater system.

Eliminates Odours
100% Septic Safe
Non-toxic and Biodegradable



Laundry

Tough on stains without the harsh chemicals that damage your wastewater system, leaving your clothes brighter and your septic smiling.

Outstanding Results
100% Septic Safe
Non-toxic and Biodegradable

Product range



Dishwasher

Tough on grease and grime without the harsh chemicals that damage your wastewater system, leaving your dishes shining and your septic smiling.

Superior Cleaner

100% Septic Safe

Non-toxic and Biodegradable



Toilet

Leaves the bowl fresh and clean before going to work fighting nasty septic odours.

Superior Cleaner

Septic Booster

Non-toxic and Biodegradable



Hands

Gets rid of dirt and grime leaving your hands feeling soft and hydrated without the harsh chemicals that can damage your skin and the environment.

Outstanding Results

Gentle on Skin

100% Septic Safe

Dump Point Wastewater Treatment



Caravan park visitors often don't maintain their onboard wastewater systems properly. Many caravan owners and renters use harsh caustic chemicals for cleaning and odour control. When they empty their waste into dump points, they also dump these harmful chemicals into your system which kill off the beneficial bacteria necessary for waste breakdown and damage the health of your on-site wastewater system.

This not only damages your wastewater system, but amplifies the unpleasant odours for other park visitors that use your dump points.

This issue is best countered on two fronts - firstly enhance your wastewater system's capability with a biological additive that will replenish populations of healthy bacteria and create the optimal conditions for them to thrive, and secondly better educate park users on how to properly maintain their onboard wastewater systems.

How we can help

01. Use EcoCare Culture AB to replenish populations of specific bacteria that break down waste more efficiently.

02. Use EcoCare Activator to create the optimal conditions for efficient, healthy bacteria to thrive and break down waste more effectively.

03. Provide EcoCare's free educational onboard wastewater system maintenance guide to park visitors.

Seasonal Loading

In Australia, most caravan parks and camping grounds are seasonal and experience much higher volumes of visitors during the holiday seasons and warmer months. During low seasons your wastewater system adapts to a lower volume of waste and the populations of healthy bacteria decrease. When peak season comes your system isn't capable of increasing bacteria populations quickly enough to deal with the larger volume of waste.

Summer heat also contributes towards reducing the effectiveness of your wastewater system. Bacteria are susceptible to extreme temperatures and as the ground heats up in the height of summer their ability to break down waste is reduced.

The combination of increased usage and reduced waste breakdown efficiency due to the summer heat can cause your wastewater system to experience failure. A failed wastewater system can turn a long-awaited camping trip into an unpleasant experience. With a little preparation you can avoid costly callouts, expensive repairs and keep you park visitors happy.

How we can help

01. Use EcoCare Culture AB ahead of peak season to bolster the populations of efficient, healthy bacteria in your wastewater system so that it's able to break down larger volumes of waste and to compensate for reduced waste breakdown efficiency due to heat.
02. Use EcoCare Activator to create the optimal conditions for efficient, healthy bacteria to thrive and break down waste more effectively.





On-Site Toilets and Ablution Blocks

Seasoned campers and park visitors are likely accustomed to mild smells coming from park toilets, but without the right balance those odours can quickly become unacceptable and cost you your 4 or a 5 star rating.

With the right treatment, your toilets can be odour-free and you can extend the time between pump outs, creating long-lasting savings for you and a better experience for your visitors.

How we can help

01. Use EcoCare Toilets to keep your toilet bowls clean without damaging your wastewater system.

02. Use EcoCare Activator to create the optimal conditions for efficient, healthy bacteria to thrive and break down waste more effectively and prevent odours from occurring.

03. Use EcoCare Urinal to deodorise urinals and treat the system.

On-site Kitchens & Grease Traps

As with all kitchens, the build-up of fats, oils and greases in drains and grease traps can cause more frequent pump outs and unnecessary repairs. Fats, oils and greases are more difficult to break down than regular organic waste and require specific types of bacteria and catalysts. The use of any harsh cleaners in the kitchen compounds this issue as they kill the bacteria needed to break down waste.

Food preparation areas in particular shouldn't ever be foul-smelling or blocked up for your park visitors. Applying our simple to use and highly-effective products will save you on costly call outs and expensive repairs

How we can help

- 01. Use EcoCare Activator to clean the kitchen, reducing the harsh chemicals entering your park's wastewater system. Activator contains no bacteria, but has powerful readily biodegradable surfactants that easily lift away dirt and grime.**
- 02. Use EcoCare Culture GF to replenish the populations of healthy bacteria that break down fats, oils and greases.**
- 03. Use EcoCare Activator to create the optimal conditions for efficient, healthy bacteria to thrive and break down waste more effectively.**



On-site Laundry

Caravan parks and camping grounds that offer laundry facilities face additional strains on their wastewater systems as common laundry detergents will kill off the beneficial bacteria necessary for waste breakdown. Without the healthy bacteria necessary for waste breakdown, wastewater systems will fail.

The simplest solution to this issue is to replace damaging conventional laundry products with something septic safe. EcoShield Laundry is a 100% septic safe laundry solution that's

highly-effective and environmentally responsible. Made from naturally derived ingredients and grease dispersants that remove the toughest of stains whilst preserving the the health of your wastewater system.

By using a laundry detergent specifically developed for wastewater systems, you maintain the delicate balance needed for your system to run smoothly without compromising on the freshness of your clothes.

How we can help

01. Use EcoShield Laundry to reduce the harsh chemicals entering your park's wastewater system. It contains no phosphorous and is completely safe for wastewater systems.

Regular Wastewater System Maintenance

Maintaining the natural balance of your wastewater system is the most effective way to reduce the frequency of pump outs and save on expensive repairs and costly callouts. The saying 'prevention is better than the cure' rings especially true in the case of wastewater systems; maintaining your system with EcoCare is much cheaper than the cost of fixing a failed system.

That's why we've made it as easy and affordable as possible to let your wastewater system do its job while you focus on yours.

How we can help

01. Use EcoCare Activator to maintain the optimal conditions for healthy bacteria to thrive. This simple step is enough to keep a system running without issues for years.

02. Apply it with one of our Automated Dosing Systems, making it even easier to keep your system in optimal condition. Inexpensive to install and fully-automated, our Dosing System delivers exactly the right amount, on time, for peace of mind.



The company

Established in 1997, EcoCare Australia is an Australian owned family business specialising in the development, manufacture and distribution of high-performance environmentally responsible solutions for wastewater treatment, odour control and cleaning

More than 20 years of experience across a range of industries has helped us develop innovative solutions to specific wastewater problems that have been proven to work under the most extreme Australian conditions. We've refined and enhanced our product solutions with the latest biotechnological advances making them highly-efficient, cost-effective and reliable.

We have an in-house team of experts who develop our highly efficient solutions and these products are then prepared in-house and delivered direct to your site.

In addition to the supply of our products Australia-wide, an equally important part of our business is to provide tailored advice to a diverse range of clients regarding their operational wastewater requirements. Our consultants and technical advisers carry out individual assessments and provide tailored solutions to suit your needs.



ISO:9001:2015 quality assured, we care deeply about the quality of our products and the ongoing satisfaction of our customers.



A family owned Australian business



Established in 1997

Manufactured and headquartered in Perth, WA

ISO:9001:2015 Quality Assured

Over 20 years of R&D incorporating the latest in biological treatment technology

In-house expertise in product development, manufacture, consultation and technical support





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